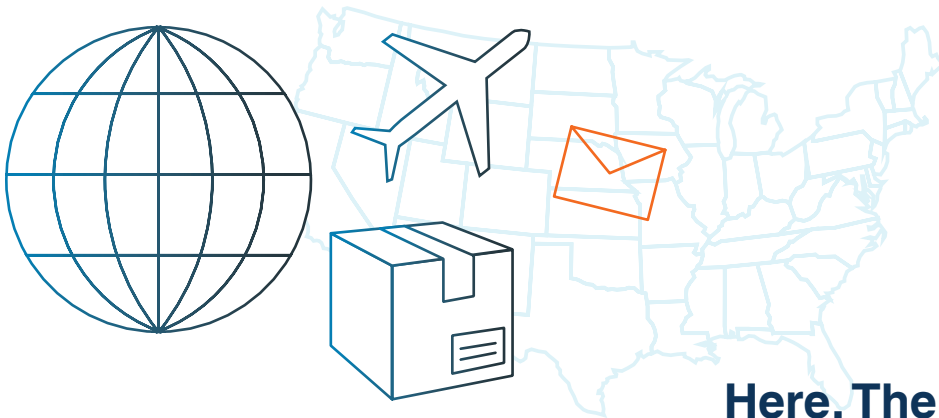


RR DONNELLEY

Logistics Services International Mail & Parcel

Your Customers
Your Goals
Our Resources



Here. There. **Everywhere.**

Reduce Costs. Increase Confidence. Hit delivery dates with transparent and trackable service each and every day.

Confidence. It's the one thing your customers expect. Confidence that every shipment will arrive on-time and intact. Confidence they're getting the right price. Confidence they can track a shipment's progress - anytime, anywhere.

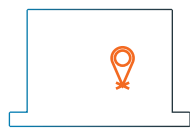
RR Donnelley International Mail & Parcel solutions allow businesses to streamline global distribution while increasing customer satisfaction. Our worldwide network, technology-backed support model and extensive knowledge of international shipping requirements provide a seamless **connected experience** with delivery reliability and consistency, allowing you to reach new markets and expand what's possible for your business.

Air First Class • Air Printed Matter • Publication • USPS IPA, ISAL & EPacket
Priority Parcel with Delivery Confirmation • Economy Parcel • Domestic Parcel



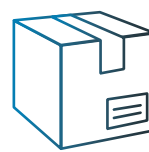
Simplify Customs Clearance

Rely on our extensive knowledge of US and foreign customs clearance, NAFTA regulations, international postal documentation services and international classification requirements to get your mail and parcels delivered.



Enhanced Tracking and Visibility

Customers can view parcel tracking information in real time and you'll receive reports with package-level detail and a summary which allows you to view trends and make informed decisions.



Efficient Returns Management

We'll report any undeliverable packages along with the reason they were returned. You then have the option to reship to an alternative address, return to your organization or recycle.



Increase Customer Satisfaction

We offer DDP and DDU shipping options and provide assistance with de minimus amounts and duty/tax calculations for DDP solutions. Then we schedule, coordinate and monitor all transportation segments allowing you to focus on what matters most, your customers.

Delivering global experience, efficiency and excellence

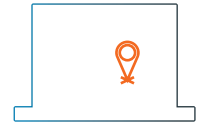
Leverage delivery options that offer flexibility, visibility and the confidence that your shipments will arrive efficiently and cost-effectively.

Parcel delivery with enhanced tracking:

- Choose from our multiple delivery options for retail and e-commerce parcels
- Select from different service levels and options, including expedited and economy
- Choose delivery confirmation or no delivery confirmation
- Delivery Duty Paid or Unpaid options
- Efficient return management programs
- Track status with our innovative tracking tool

Speed and accuracy for courier and freight:

- Simplify with tracking along entire delivery path
- Dutiable and non-dutiable shipments
- Trackable freight options for heavy weight shipments



Timely mail services with choices:

- Range of mail services to accommodate your budget and transit time requirements
- Access to our extensive distribution network
- Available for statements, direct mail, catalogs, books, directories and small packages



Efficiently manage publication deliveries:

- Reliable monthly, weekly, or annual publication delivery
- Options include polybagging, address verification and cleansing, and fulfillment



Have confidence with our USPS® relationships:

- International Priority Airmail, International Surface Airlift and EPacket service
- USPS postmarks
- Select from three levels of service
- Delivery confirmation available for EPacket Service



Here. There. Everywhere.